

A COMPREHENSIVE EXAMINATION OF PROFITABILITY, PERFORMANCE, AND EFFICIENCY METRICS: A CASE STUDY OF ICICI BANK IN THE BANKING SECTOR

TANVI THAKUR CO19BPHDCO001

Enrollment No.

Commerce

Dr. PARAS JAIN

Supervisor

Sardar Patel University, Balaghat

DECLARATION: I AS AN AUTHOR OF THIS PAPER /ARTICLE, HERE BY DECLARE THAT THE PAPER SUBMITTED BY ME FOR PUBLICATION IN THE JOURNAL IS COMPLETELY MY OWN GENUINE PAPER. IF ANY ISSUE REGARDING COPYRIGHT/PATENT/ OTHER REAL AUTHOR ARISES, THE PUBLISHER WILL NOT BE LEGALLY RESPONSIBLE. IF ANY OF SUCH MATTERS OCCUR PUBLISHER MAY REMOVE MY CONTENT FROM THE JOURNAL WEBSITE. FOR THE REASON OF CONTENT AMENDMENT /OR ANY TECHNICAL ISSUE WITH NO VISIBILITY ON WEBSITE/UPDATES, I HAVE RESUBMITTED THIS PAPER FOR THE PUBLICATION. FOR ANY PUBLICATION MATTERS OR ANY INFORMATION INTENTIONALLY HIDDEN BY ME OR OTHERWISE, I SHALL BE LEGALLY RESPONSIBLE. (COMPLETE DECLARATION OF THE AUTHOR AT THE LAST PAGE OF THIS PAPER /ARTICLE.

Abstract

This study presents a comprehensive examination of the profitability, performance, and efficiency metrics of ICICI Bank, one of India's leading financial institutions, within the context of the banking sector. Through a mixed-method research approach, both primary and secondary data sources are analyzed to assess the bank's operational dynamics and financial performance from 2016 to 2020. Key financial indicators including liquidity, earnings, asset quality, management effectiveness, and capital adequacy are evaluated using the CAMEL grading system. The analysis reveals notable trends and fluctuations in various financial ratios over the study period, highlighting areas of strength and areas for potential improvement within ICICI Bank's operations. The findings underscore the importance of effective management strategies and cost reduction initiatives to enhance the bank's financial performance and ensure long-term sustainability in a dynamic banking environment.

Keywords: ICICI Bank, profitability, performance, efficiency metrics, banking sector, financial indicators, CAMEL grading system, operational dynamics, management strategies.

1. INTRODUCTION



The Indian banking sector is the backbone of the nation's economy and is essential to the country's financial system's stability. Banks are financial organizations that take public funds and lend money to businesses, industries, and the general public. Because they contribute to the prosperity of both investors and savers, banks are seen as crucial financial intermediaries. Because of their involvement in the payment and settlement processes, the transmission of monetary policy, and the intermediation of credit, banks are essential to the operation of every economy. Government operations and the flow of commodities and services are made easier by financing. Additionally, it supplies the nation with a sizable amount of its medium of exchange. Guaranteeing the strength and viability of the financial sector is seen significant for the general development of the economy.

Because of deregulation, liberalization, divestiture of public sector banks, and passage of new confidential sector and unfamiliar banks, the financial business' construction has gone through significant changes. Unfamiliar banks and new confidential sector banks are expected to make these progressions. It is guessed that these improvements will altogether affect the financial framework's monetary presentation. According to the viewpoint of administrative and strategy interests, it is essential to comprehend the financial associations' transient way of behaving and execution levels. ICICI Bank positions third among every one of the corporations recorded on the Indian stock business sectors and is the most significant bank in India concerning market capitalization. Investors and stockholders will profit from ICICI Bank's monetary examination while making future interests in the business.

2. LITERATURE REVIEW

Guruswamy (2012) Within the wake of dismembering State Bank of India's efficiency execution, it was found that, when differentiated with State Bank of India, the part banks that finished up being most advantageous were State Bank of Patiala, State Bank of Hyderabad, State Bank of Indore, and State Bank of Bikaner.

Kaur (2012) analyzed the monetary consequences of Indian banks considering the developing globalization and contention inside the financial sector. He came to the conclusion that banks are in a reasonable financial condition, that the debt-to-equity ratio is kept at a suitable level, and that the research period saw a decrease in nonperforming assets (NPAs).

Sharma and others (2013) The study revealed that both parametric and non-parametric frontier techniques are becoming more and more superior to conventional financial measures.

Nedunchezhian (2016) surveyed the public sector banks in India's monetary execution. For the review, five public sector banks in India were chosen aimlessly. In a monetarily stable way, various factors, including deposits, loans, assets, equity investor capital, return on equity, return on assets, and net overall revenue, were picked for the review to look at the monetary exhibition.



Abdulkareem (2020) attempted to assess and research the benefit execution of HDFC Bank and ICICI Bank, two Indian confidential banks that were picked. To have a decent information on contemporary financial techniques, the paper likewise endeavors to look at the productivity exhibitions of these two banks. As indicated by the outcomes, HDFC Bank is getting more cash than ICICI Bank.

3. OBJECTIVES OF THE STUDY

- To evaluate the ICICI bank's liquidity, earnings, asset quality, management effectiveness, and capital sufficiency.
- To evaluate the ICICI bank's financial performance using the CAMEL grading system.

4. RESEARCH METHODOLOGY

The exploration for this undertaking has an insightful twisted. Logical exploration requires the utilization of beforehand existing realities or data and their assessment to offer a basic assessment of the topic. Auxiliary information are those that have previously been gathered and stored. Bank annual reports may be a source of secondary data. Internal bank reports, newsletters, magazines, and bulletins. The study period spans four years, from 2016 to 2020.

5. ANALYSIS AND INTERPRETATION

a. Ratios of Capital Adequacy

The ratio is shown as a rate, with a higher rate normally signifying expanded wellbeing. A low ratio shows that the bank comes up short on capital important to cover the risk related with its assets, making it defenseless against disappointment in any terrible situation — similarly as during the downturn. An exceptionally high rate could show that the bank isn't giving loans to customers as successfully as it very well may be.

Table 1: Ratios of Capital Adequacy From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
The Capital Adequacy	17.4	18.4	16.8	15.9	18.3
Ratio					
Debt equity Ratio	1.80	2.19	1.90	1.94	0.85
Govt Securities to Total	0.14	0.16	0.15	0.17	0.17
Investment					
Total Advancement	2.90	2.95	2.99	3.12	3.31
Compared to Total					
Assets					

Source: Annual Reports Of ICICI



The following data shows that the highest values of the ICICI Capital Adequacy Ratio, Debt Equity Ratio, Advance to Asset Ratio, and Government Securities to Total Investments Ratio occurred in 2018–19, 2021–2022, and 2021–2022, respectively.

b. Ratios of Asset Quality

The premise of a bank's or NBFC's operational viability is the quality of its resources, which too serves as a coordinate reflection of its chance administration hones and credit appraisal technique. Additionally, the resource quality of a bank or nonbank budgetary company is affected by the state of the money related framework as an entire. Examining asset quality is crucial when evaluating banks and NBFCs since a reduction in credit quality affects the company's profitability in two ways: it lowers the earnings profile and increases credit costs. A considerable deterioration in asset quality would also raise the quantity of cash required by the business to finance supply and expansion.

Table 2: Ratios of Assets Quality From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Net NPA to total	1.12	0.72	2.30	2.32	2.35
advances ratio					
Total investments to total	0.62	0.70	0.66	0.69	0.70
assets ratio					

Source: Annual Reports Of ICICI

The information demonstrates that the proportion of add up to speculations to add up to resources topped in 2021–2022 whereas the proportion of ICICI's Net NPA to add up to credits was at its most elevated in 2020–21.

c. Ratios of Management Effectiveness

A kind of monetary ratio called an administration productivity ratio is utilized to assess how well administration handles the organization's functioning capital or other money sources. Productivity ratios assess how well a business utilizes its assets, liabilities, and assets to create pay. Productivity ratios assess a gathering of assets all in all comparable to deals or cost of merchandise sold. The central effectiveness ratio of liabilities looks at payables to completely finished provider buys. To assess achievement, these ratios are normally contrasted with the results of different organizations in a similar sector.

Table 3: Ratios of Management Efficiency From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22



Peer Reviewed Multidisciplinary National

ISSN: 2321-3914 Volume: 1 Issue: 1 January 2024 Impact Factor: 11.9 Subject: Commerce

Total advances to total	94.70	91.35	89.80	89.55	93.01
deposits ratio					
Business per employee	990	1077	1233	1455	1568
Profits per employee	12	8.1	4.1	5.2	19.2
Return on equity ratio	8.71	5.22	9.71	14.75	15.50

Source: Annual Reports Of ICICI

The data indicates that the highest values of the ICICI Total Advances to Total Deposits Ratio occurred in 2018, while the highest values of Business per Employee, Profits per Employee, and Return on Equity Ratio occurred in 2022.

d. Earning Quality

The two primary parts of a foundation's profit profile, whether it be a bank or another monetary association, are revenue pay and non-premium income. Profit from exchanging and resource deals are remembered for non-interest income, alongside expense-based pay (profit pay, ensure commission, contract handling charges, and so on.). Interest pay from loan is produced. The greatest cost for each bank or monetary association is the expense of revenue on deposits and borrowings. Most of a bank's operational costs are contained work force and regulatory expenses. Two other outstanding charges to the benefit and misfortune articulation are the arrangement for nonperforming assets and the arrangement for deterioration in fair worth of speculations.

Table 4: Earning Quality From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Operating profit to total	-1.20	-1.15	-0.75	-0.21	0.35
asset ratio					
Interest income to total	6.21	6.55	6.80	6.42	6.11
income ratio					
Net interest margin to	2.60	2.81	3.01	3.15	3.35
total asset ratio					

Source: Annual Reports Of ICICI

The table above shows that the ratio of ICICI's operating profit to total assets crested in 2000, the ratio of interest pay to total pay topped in 2019, and the ratio of net interest edge to total assets topped in 2022.

e. Ratios of Liquidity

To decide an organization's capacity to settle obligation and its edge of prosperity, liquidity proportions figure the open specialist assurances to add up to resources proportion, the fluid



resources to add up to store proportion, the fluid resources to request store proportion, the fluid resources to add up to resources proportion, the current proportion, and the fast proportion.

Table 5: Ratios of Liquidity From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Liquid asset to total asset	0.25	0.25	0.24	0.23	0.26
ratio					
Liquid asset to total	0.10	0.10	0.09	0.10	0.12
deposit ratio					
Liquid asset to demand	0.25	0.25	0.22	0.24	0.26
deposit ratio					
Government securities to	0.15	0.16	0.15	0.14	0.15
total asset ratio					

Source: Annual Reports of ICICI

The ICICI fluid resource to add up to resource proportion, nearby the fluid resource to request store proportion, the fluid resource to add up to store proportion, and the open specialist assurances to add up to resource proportion, all arrived at their most critical places in 2018, 2019, and 2022, independently, as shown within the over table.

6. CONCLUSION

The second-largest bank in India, ICICI Bank, is crucial to the economy and investors alike. The examination of the bank's financial performance facilitates comprehension of its evolution. The research claims that starting in 2015, the bank's performance saw a major shift. The efficiency of the bank was declining. The extent of performing assets to total assets is additionally expanding every year. The bank was performing better until 2018-19; at the same time, following that, it began to see prominent swings in various ratios. The whole monetary exhibition of the ICICI banks from 2018 to 2022 was examined in this review. The bank's asset quality was moderate, its administration effectiveness was declining, its acquiring quality was likewise declining, and its liquidity was at the typical level, according to the Camel Structure. The bank's capital sufficiency ratio boundary was at the typical level. Therefore, the outcomes recommend that one option for further developed monetary execution is cost decrease for money boost.

REFERENCES

1. Abdulkareem, A. M. (2020). Profitability performance of HDFC Bank and ICICI Bank: An Analytical and Comparative Study. Global Journal of Management and Business Research, 20(1). ISSN (Online) 2249-4588, 0975-5853 (print).



Peer Reviewed Multidisciplinary National

ISSN: 2321-3914 Volume: 1 Issue: 1 January 2024 Impact Factor: 11.9 Subject: Commerce

- 2. Accountingtools. (2022, September). efficiency- ratios. Retrieved September 2022, from: https://www.accountingtools.com/articles/efficiency- ratios.
- 3. Accountlearning. (2022). History of Industrial Credit and Investment Corporation of India (ICICI). Retrieved September 2022, from Accountlearning: https://accountlearning.com
- 4. Bansal, D. (2010), "impact of Liberlisation on productivity and Profitability of Public Sector Banks in India", A Ph.D. Thesis submitted to Saurashtra University, Rajkot.
- 5. Gupta and Kaur (2008). "An Analysis of Indian Public Sector Banks Using Camel Approach" Journal of Business and Management. Vol 16.
- 6. Guruswamy, D. (2012). Analysis of profitability performance of State Bank of India and its Associates. ZENITH International Journal of Business Economics and Management Research, 2(1). ISSN (Online) 2249-8826.
- 7. Kaur, A. (2012). An empirical study on the performance evaluation of public sector banks in India. International Journal of Marketing, Financial Services and Management Research, 1(11). ISSN 2277-3622.
- 8. Kaur, H.V. (2010), Analysis of Banks in India- A CAMEL Approach, Global Business Review, 11, pp.257-280.
- 9. Nedunchezhian, V. R. & Premalatha, K. A. (2016). Comparison of financial performance in the banking sector: Some evidence from Indian Public Sector Banks. International Journal of Trend in Research and Development, 3(3). ISSN: 2394-9333.
- 10. Sharma, D. (2013). Efficiency and productivity of banking sector: A critical analysis. Journal of Applied Finance & Banking, 4(1). ISSN: 1792-6599 (Online) 1792-6590 (print).
- 11. Shikhil Manjal and Krishan Lal Grover, (2022), "Financial Performance Analysis: A Case Study of ICICI Bank", International Research Journal of Modernization in Engineering Technology and Science, Volume-04, Issue-03, PP 779-786.
- 12. Uppal R.K. (2010). "Emerging Issues and Strategies to Enhance M-Banking Services". African Journal of Marketing. 2(2). February. 029-036.



Author's Declaration

I as an author of the above research paper/article, hereby, declare that the content of this paper is prepared by me and if any person having copyright issue or patent or anything otherwise related to the content, I shall always be legally responsible for any issue. For the reason of invisibility of my research paper on the website/amendments/updates, I have resubmitted my paper for publication on the same date. If any data or information given by me is not correct, I shall always be legally responsible. With my whole responsibility legally and formally have intimated the publisher (Publisher) that my paper has been checked by my guide (if any) or expert to make it sure that paper is technically right and there in no unaccepted plagiarism and hentriacontane is genuinely mine. If any issue arises related to Plagiarism/ Guide Name/ Educational Qualification/ Designation/ Address of my university/college/institution/ Structure or Formatting/ Resubmission /Submission /Copyright /Patent/Submission for any higher degree or Job/Primary Data/Secondary Data Issues. I will be solely/entirely responsible for any legal issues. I have been informed that the most of the data from the website is invisible or shuffled or vanished from the database due to some technical fault or hacking and therefore the process of resubmission is there for the scholars/students who finds trouble in getting their paper on the website. At the time of resubmission of my paper I take all the legal and formal responsibilities, If I hide or do not submit the copy of my original documents (Andhra/Driving License/Any Identity Proof and Photo) in spite of demand from the publisher then my paper maybe rejected or removed from the website anytime and may not be consider for verification. I accept the fact that as the content of this paper and the resubmission legal responsibilities and reasons are only mine then the Publisher (Airo International Journal/Airo National Research Journal) is never responsible. I also declare that if publisher finds Any complication or error or anything hidden or otherwise, my paper maybe removed from the website or the watermark of remark/actuality maybe mentioned on my paper. Even if anything is found illegal publisher may also take legal action against me

TANVI THAKUR Dr. PARAS JAIN
