



A COMPREHENSIVE EXAMINATION OF PROFITABILITY, PERFORMANCE, AND EFFICIENCY METRICS: A CASE STUDY OF ICICI BANK IN THE BANKING SECTOR

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Abstract

This study presents a comprehensive examination of the profitability, performance, and efficiency metrics of ICICI Bank, one of India's leading financial institutions, within the context of the banking sector. Through a mixed-method research approach, both primary and secondary data sources are analyzed to assess the bank's operational dynamics and financial performance from 2016 to 2020. Key financial indicators including liquidity, earnings, asset quality, management effectiveness, and capital adequacy are evaluated using the CAMEL grading system. The analysis reveals notable trends and fluctuations in various financial ratios over the study period, highlighting areas of strength and areas for potential improvement within ICICI Bank's operations. The findings underscore the importance of effective management strategies and cost reduction initiatives to enhance the bank's financial performance and ensure long-term sustainability in a dynamic banking environment.

Keywords: ICICI Bank, profitability, performance, efficiency metrics, banking sector, financial indicators, CAMEL grading system, operational dynamics, management strategies.

1. INTRODUCTION

The Indian banking sector is the backbone of the nation's economy and is essential to the country's financial system's stability. Banks are financial organizations that take public funds and lend money to businesses, industries, and the general public. Because they contribute to the prosperity of both investors and savers, banks are seen as crucial financial intermediaries. Because of their



involvement in the payment and settlement processes, the transmission of monetary policy, and the intermediation of credit, banks are essential to the operation of every economy. Government operations and the flow of commodities and services are made easier by financing. Additionally, it supplies the nation with a sizable amount of its medium of exchange. Guaranteeing the strength and viability of the financial sector is seen significant for the general development of the economy.

Because of deregulation, liberalization, divestiture of public sector banks, and passage of new confidential sector and unfamiliar banks, the financial business' construction has gone through significant changes. Unfamiliar banks and new confidential sector banks are expected to make these progressions. It is guessed that these improvements will altogether affect the financial framework's monetary presentation. According to the viewpoint of administrative and strategy interests, it is essential to comprehend the financial associations' transient way of behaving and execution levels. ICICI Bank positions third among every one of the corporations recorded on the Indian stock business sectors and is the most significant bank in India concerning market capitalization. Investors and stockholders will profit from ICICI Bank's monetary examination while making future interests in the business.

2. LITERATURE REVIEW

Guruswamy (2012) Within the wake of dismembering State Bank of India's efficiency execution, it was found that, when differentiated with State Bank of India, the part banks that finished up being most advantageous were State Bank of Patiala, State Bank of Hyderabad, State Bank of Indore, and State Bank of Bikaner.

Kaur (2012) analyzed the monetary consequences of Indian banks considering the developing globalization and contention inside the financial sector. He came to the conclusion that banks are in a reasonable financial condition, that the debt-to-equity ratio is kept at a suitable level, and that the research period saw a decrease in nonperforming assets (NPAs).

Sharma and others (2013) The study revealed that both parametric and non-parametric frontier techniques are becoming more and more superior to conventional financial measures.

Nedunchezian (2016) surveyed the public sector banks in India's monetary execution. For the review, five public sector banks in India were chosen aimlessly. In a monetarily stable way, various factors, including deposits, loans, assets, equity investor capital, return on equity, return on assets, and net overall revenue, were picked for the review to look at the monetary exhibition.

Abdulkareem (2020) attempted to assess and research the benefit execution of HDFC Bank and ICICI Bank, two Indian confidential banks that were picked. To have a decent information on contemporary financial techniques, the paper likewise endeavors to look at the productivity



exhibitions of these two banks. As indicated by the outcomes, HDFC Bank is getting more cash than ICICI Bank.

3. OBJECTIVES OF THE STUDY

- To evaluate the ICICI bank's liquidity, earnings, asset quality, management effectiveness, and capital sufficiency.
- To evaluate the ICICI bank's financial performance using the CAMEL grading system.

4. RESEARCH METHODOLOGY

The exploration for this undertaking has an insightful twisted. Logical exploration requires the utilization of beforehand existing realities or data and their assessment to offer a basic assessment of the topic. Auxiliary information are those that have previously been gathered and stored. Bank annual reports may be a source of secondary data. Internal bank reports, newsletters, magazines, and bulletins. The study period spans four years, from 2016 to 2020.

5. ANALYSIS AND INTERPRETATION

a. Ratios of Capital Adequacy

The ratio is shown as a rate, with a higher rate normally signifying expanded wellbeing. A low ratio shows that the bank comes up short on capital important to cover the risk related with its assets, making it defenseless against disappointment in any terrible situation — similarly as during the downturn. An exceptionally high rate could show that the bank isn't giving loans to customers as successfully as it very well may be.

Table 1: Ratios of Capital Adequacy From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
The Capital Adequacy Ratio	17.4	18.4	16.8	15.9	18.3
Debt equity Ratio	1.80	2.19	1.90	1.94	0.85
Govt Securities to Total Investment	0.14	0.16	0.15	0.17	0.17
Total Advancement Compared to Total Assets	2.90	2.95	2.99	3.12	3.31

Source: Annual Reports Of ICICI

The following data shows that the highest values of the ICICI Capital Adequacy Ratio, Debt Equity Ratio, Advance to Asset Ratio, and Government Securities to Total Investments Ratio occurred in 2018–19, 2021–2022, and 2021–2022, respectively.

b. Ratios of Asset Quality

The premise of a bank's or NBFC's operational viability is the quality of its resources, which too serves as a coordinate reflection of its chance administration hones and credit appraisal technique. Additionally, the resource quality of a bank or nonbank budgetary company is affected by the state of the money related framework as an entire. Examining asset quality is crucial when evaluating banks and NBFCs since a reduction in credit quality affects the company's profitability in two ways: it lowers the earnings profile and increases credit costs. A considerable deterioration in asset quality would also raise the quantity of cash required by the business to finance supply and expansion.

Table 2: Ratios of Assets Quality From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Net NPA to total advances ratio	1.12	0.72	2.30	2.32	2.35
Total investments to total assets ratio	0.62	0.70	0.66	0.69	0.70

Source: Annual Reports Of ICICI

The information demonstrates that the proportion of add up to speculations to add up to resources topped in 2021–2022 whereas the proportion of ICICI's Net NPA to add up to credits was at its most elevated in 2020–21.

c. Ratios of Management Effectiveness

A kind of monetary ratio called an administration productivity ratio is utilized to assess how well administration handles the organization's functioning capital or other money sources. Productivity ratios assess how well a business utilizes its assets, liabilities, and assets to create pay. Productivity ratios assess a gathering of assets all in all comparable to deals or cost of merchandise sold. The central effectiveness ratio of liabilities looks at payables to completely finished provider buys. To assess achievement, these ratios are normally contrasted with the results of different organizations in a similar sector.

Table 3: Ratios of Management Efficiency From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Total advances to total deposits ratio	94.70	91.35	89.80	89.55	93.01
Business per employee	990	1077	1233	1455	1568
Profits per employee	12	8.1	4.1	5.2	19.2



Return on equity ratio	8.71	5.22	9.71	14.75	15.50
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Source: Annual Reports Of ICICI

The data indicates that the highest values of the ICICI Total Advances to Total Deposits Ratio occurred in 2018, while the highest values of Business per Employee, Profits per Employee, and Return on Equity Ratio occurred in 2022.

d. Earning Quality

The two primary parts of a foundation's profit profile, whether it be a bank or another monetary association, are revenue pay and non-premium income. Profit from exchanging and resource deals are remembered for non-interest income, alongside expense-based pay (profit pay, ensure commission, contract handling charges, and so on.). Interest pay from loan is produced. The greatest cost for each bank or monetary association is the expense of revenue on deposits and borrowings. Most of a bank's operational costs are contained work force and regulatory expenses. Two other outstanding charges to the benefit and misfortune articulation are the arrangement for nonperforming assets and the arrangement for deterioration in fair worth of speculations.

Table 4: Earning Quality From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Operating profit to total asset ratio	-1.20	-1.15	-0.75	-0.21	0.35
Interest income to total income ratio	6.21	6.55	6.80	6.42	6.11
Net interest margin to total asset ratio	2.60	2.81	3.01	3.15	3.35

Source: Annual Reports Of ICICI

The table above shows that the ratio of ICICI's operating profit to total assets crested in 2000, the ratio of interest pay to total pay topped in 2019, and the ratio of net interest edge to total assets topped in 2022.

e. Ratios of Liquidity

To decide an organization's capacity to settle obligation and its edge of prosperity, liquidity proportions figure the open specialist assurances to add up to resources proportion, the fluid resources to add up to store proportion, the fluid resources to request store proportion, the fluid resources to add up to resources proportion, the current proportion, and the fast proportion.

Table 5: Ratios of Liquidity From 2017-18 to 2021-22

Ratios	2017-18	2018-19	2019-20	2020-21	2021-22
Liquid asset to total asset ratio	0.25	0.25	0.24	0.23	0.26
Liquid asset to total deposit ratio	0.10	0.10	0.09	0.10	0.12
Liquid asset to demand deposit ratio	0.25	0.25	0.22	0.24	0.26
Government securities to total asset ratio	0.15	0.16	0.15	0.14	0.15

Source: Annual Reports of ICICI

The ICICI fluid resource to add up to resource proportion, nearby the fluid resource to request store proportion, the fluid resource to add up to store proportion, and the open specialist assurances to add up to resource proportion, all arrived at their most critical places in 2018, 2019, and 2022, independently, as shown within the over table.

6. CONCLUSION

The second-largest bank in India, ICICI Bank, is crucial to the economy and investors alike. The examination of the bank's financial performance facilitates comprehension of its evolution. The research claims that starting in 2015, the bank's performance saw a major shift. The efficiency of the bank was declining. The extent of performing assets to total assets is additionally expanding every year. The bank was performing better until 2018-19; at the same time, following that, it began to see prominent swings in various ratios. The whole monetary exhibition of the ICICI banks from 2018 to 2022 was examined in this review. The bank's asset quality was moderate, its administration effectiveness was declining, its acquiring quality was likewise declining, and its liquidity was at the typical level, according to the Camel Structure. The bank's capital sufficiency ratio boundary was at the typical level. Therefore, the outcomes recommend that one option for further developed monetary execution is cost decrease for money boost.

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