



CERTIFICATE

OF PARTICIPATION



PROUDLY PRESENTED TO

TANVI THAKUR

Research Scholar Economics

For Attending & Giving Presentation for the Paper Entitled
MEASURING OPERATIONAL EFFICIENCY AND PERFORMANCE OF ICICI BANK: A
COMPARATIVE STUDY USING FINANCIAL RATIOS AND BENCHMARKING TECHNIQUES

In International Conference

"Exploring Innovative Research Methodologies in a Variety of Multidisciplinary Fields and Their Prospective Future Impact"

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CONVENER Prof (Dr.) Kishan Pal Singh

Director, Institute of Engineering and Technology,

Mangalayatan University Aligarh

Anushka Mishra Authorized Signatory AIRO Journals